

2nd Annual

Building Partnerships within Urban Indigenous Communities

Improving opportunities, outcomes & integrated service delivery

29th & 30th November 2011, Rydges, Melbourne

Hear expert analysis from:



Warren Mundine
CEO
NTSCORP



Fadwa Al-Yaman
Senior Executive
Social and
Indigenous Group
**Australian Institute of
Health and Welfare**



Colleen Marion
Founder/CEO
**Gathering Place Health
Service Ltd, VIC**



Penny Armytage
Secretary
**Department of Justice,
VIC**

Attend and hear:

- ✓ How to **develop effective partnerships** for community development
- ✓ How to **integrate services** for more effective service delivery
- ✓ Who to partner with to **increase funding opportunities**
- ✓ How to **strengthen cross-cultural relationships** to *Close the Gap*

Pre & Post-Conference Workshops

Workshop A

Partnerships for integrated service delivery

Workshop B

Partnerships for community development

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**Gathering
Place Health
Service Ltd**


The Centre for Aboriginal
Independence and Enterprise

Plus key contributions from:

Jennifer Samms
Executive Director, Taskforce on Aboriginal Affairs
**Department of Planning and Community
Development, VIC**

Peter Seidel
Partner, Public Interest Law
**Arnold Bloch Leibler &
Adjunct Professor of Law
La Trobe University, VIC**

Rhonda French
Community Program Officer
Aboriginal Affairs NSW, Office of Communities
NSW Department of Education and Communities

Terry Garwood
Executive Director, Freight, Logistics and Marine
Department of Transport, VIC

Ronald Fogarty
Indigenous Employment and Training Manager
**Department of Education, Economic Development
and Innovation, QLD**

Kym Davies
Acting Commander, Darwin Metropolitan Command
NT Police, Fire and Emergency Services

Luke Freudenstein
Superintendent, Local Area Commander
Redfern Police, NSW

Shane Phillips
CEO
Tribal Warrior Association Inc.

Dr Alfred Bamblett
CEO
**Victorian Aboriginal Community Services
Association Limited (VACSAL)**

Errolyn Strang
Aboriginal Coordinator
TAFE NSW

Vicki Nicholson Brown, Chair
& Angela Long, Co-Chair
**The Inter Council Aboriginal Consultative
Committee, VIC**

Dean Liebelt, Business Advisor
Regional Development Australia Far North, SA

Florence Davidson
General Manager, Client Services
Mallee Family Care Incorporated, VIC

Cole Sawka, Outreach Worker
Bundji Bundji, VIC

Strengthening networks and support for the urban dweller

Imagine feeling like you don't belong in your own community or that very few understand you. Unfortunately this is the reality for many Indigenous people residing in urban and regional locations.

Louder and louder are the calls for specific investment to reduce the disadvantage faced by 75% of Indigenous Australians – *those in urban areas*.

The **2nd Annual Building Partnerships within Urban Indigenous Communities Conference** acknowledges the strength of community networks and the power of partnerships in overcoming urban barriers.

Community leaders and trail blazers in government will explore challenges, successes and developments in initiatives which are affecting *Closing the Gap* outcomes in the larger centres.

Via a series of case studies, new methodologies and interactive discussions, delegates will take away strategies that are increasing opportunities and improving service delivery for the greatest number of Australia's First People.

Offering a national forum of representatives from government, community, private and tertiary sectors, you will take away:

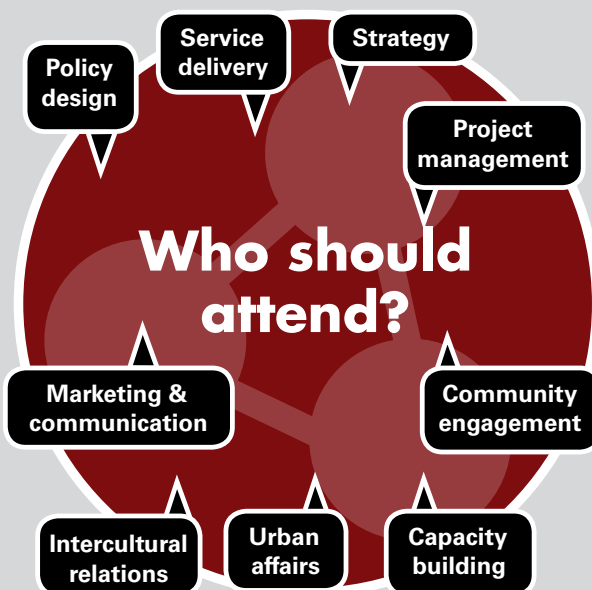
- **Techniques to develop networks** with leaders and influencers across sectors
- **Strategies to increase support and funding** for your programs
- **Partnership prospects and opportunities** for improving outcomes for your community
- **Knowledge on how to improve** the effectiveness and combination of mainstream and targeted services

Criterion is delighted to offer a select number of scholarships for Indigenous community representatives to attend.

To apply please email Trease.Clarke@criterionconferences.com

To register call our customer service department on **1300 316 882 or fax back your registration to **1300 918 334****

This conference is designed specifically for representatives from Federal, State and Local Government, Indigenous organisations, land councils, not-for-profit entities, Native Title bodies, corporations, academics and consultants involved in Indigenous:



From the following sectors:

- Health
- Education
- Justice
- Employment
- Housing
- Community Development
- Culture and the Arts

Team Discounts

Register 3 delegates & the 4th comes FREE

For larger group bookings call us on 1300 316 882 & find out how you can SAVE

Only one discount can be used per booking.

SAVE up to \$600 when you register by 23 September 2011

Media Partners:  **AustralianPolicyOnline** 

To Register  1300 316 882  1300 918 334  registration@criterionconferences.com  www.theurbanaboriginal.com

Day One

Tuesday 29th November, 2011

8:00 Registration, coffee & networking

8:30 **Welcome to Country**

Traditional Owner, Wurundjeri People

8:35 **Welcoming remarks from the Chair**

Lenore Dembski
Paperbark Woman

The urban landscape & intercultural relations

8:45 **Forgotten people: Rationing resources amongst rural, remote & urban Indigenous communities**



Keynote

- Prioritising education and employment for urban Indigenous communities
- Creating education and employment opportunities within the mainstream economy

Warren Mundine
CEO
NTSCORP

9:25 **Closing the Gap Clearinghouse: What works to overcome Indigenous disadvantage**

- Providing evidence on what works in a format that is concise and understandable
- Ensuring the quality of evidence is assessed and synthesised
- Outlining evidence and gaps in the evidence across the building blocks

Fadwa Al-Yaman
Senior Executive, Social and Indigenous Group
Australian Institute of Health and Welfare

10:05 **Obstacles to & benefits from intercultural initiatives: Assimilation or integration**



Special Address

- Promoting intercultural relationships through free prior and informed consent
- Appreciating benefits of respectful co-existence, reliable prosperity and empowering 'people in place'
- Recognising what ineffective and dysfunctional intercultural initiatives look like and how to avoid them

Peter Seidel
Partner, Public Interest Law
Arnold Bloch Leibler &
Adjunct Professor of Law
La Trobe University, VIC

10:45 **Morning tea & networking**

11:15 **Harnessing mainstream services to meet the needs of urban Indigenous people**

- An overview of case studies in the Victorian sector
- Developing a combination of effective and targeted services
- How do we know if we are making a difference?

Jennifer Samms
Executive Director, Taskforce on Aboriginal Affairs
Department of Planning and Community Development,
VIC

Funding & identifying partners

11:55 **Utilising networks to improve outcomes for urban Indigenous communities**

- Strengthening partnerships for holistic service delivery
- Breaking the cycle of poverty by integrating services
- Changing public sector culture and ways of doing business
- Achieving a fairer distribution of funding

Dr Alfred Bamblett, CEO
Victorian Aboriginal Community Services Association
Limited (VACSAL)

12:35 **Networking lunch**

1:35 **Knowing when to partner & when to be self-sustainable**

- Building organisational capacity for self-sustainability
- Developing strong relationships across sectors
- Influencing community development

Colleen Marion, Founder/CEO
Gathering Place Health Service Ltd, VIC

2:15 **Effective partnerships between the local Aboriginal community & eight Local Government councils**

- Enhancing reconciliation, equity health and wellbeing
- Linking Aboriginal communities to the broader community
- Identifying service gaps and where cooperation can improve between communities and government
- Involving Aboriginal people in decision making

Vicki Nicholson Brown, Chair &
Angela Long, Co-Chair
The Inter Council Aboriginal Consultative Committee, VIC

2:55 **Roundtable discussions**

3:30 **Afternoon tea & networking**

Community development

4:00 **Coordinating service delivery for improved community outcomes**

- Gathering representatives from multiple service areas to convey the overall impacts of initiatives on communities
- Increasing transparency of roles and responsibilities
- Strengthening relationships via networking forums
- Grouping service clusters for community service provision

Errolyn Strang, Aboriginal Coordinator
TAFE NSW

4:40 **Improving socio-economic circumstances through community development**

- Adopting a 'grow your own' philosophy with Indigenous employment and community respect
- Healing and community morale programs
- Strengthening family relations for community order
- Increasing uptake and effectiveness of services

Florence Davidson
General Manager, Client Services
Mallee Family Care Incorporated, VIC

5:20 **Chair's closing remarks & close of day one**

5:50 **Complimentary networking dinner**

Day Two

Wednesday 30th November, 2011

8:30 Welcome, coffee & networking

9:00 Welcoming remarks from the Chair

Lenore Dembski
Paperbark Woman

Integrated service delivery & communication

9:10 Address on the Interdepartmental Committee for Place Based Service Delivery



Keynote

Penny Armytage, Secretary
Department of Justice, VIC

9:50 Beyond the usual departments: Aboriginal outcomes & service delivery by the Department of Transport

- Starting the journey
- The development of an Aboriginal Action Plan
- Looking beyond social policy issues
- Thinking within and outside the circle

Terry Garwood, Executive Director
Freight, Logistics and Marine
Department of Transport, VIC

10:30 Spotlight session



Delegates will have the opportunity to give a 30 second overview of their organisation and networking objectives at the conference

10:50 Morning tea & networking

11:20 'Clean slate without prejudice': The power of relationships in reducing Indigenous crime



Case Study

- Building relationships with community members
- Partnerships between police and Indigenous mentors
- Training programs that lift morale and community aspiration

Luke Freudenstein
Superintendent, Local Area Commander
Redfern Police, NSW &

Shane Phillips
CEO
Tribal Warrior Association Inc.

12:00 Integrating education with training & employment in urban areas

- Re-engaging disengaged students for sustainable employment pathways
- Mentoring and supporting Indigenous apprentices
- The role of mainstream in supporting apprentices
- Partnering with industries and NGOs to supply skill shortage areas

Ronald Fogarty
Indigenous Employment and Training Manager
Department of Education, Economic Development and Innovation, QLD

12:40 Networking lunch

1:40 Strengthening community relationships to reduce issues with the 'urban drift'

- Outlining how increased policing and 'dry' remote communities' have increased migration to urban centres (NTER)
- The role of police in reducing anti-social behaviour and over-crowding in urban dwellings
- The effectiveness of an interagency Tasking and Co-ordination Group to tackle an array of urban specific issues
- Increasing individual responsibility to 'Return to Country' through community incentives

Kym Davies
Acting Commander, Darwin Metropolitan Command
NT Police, Fire and Emergency Services

2:20 Increasing employee retention & business development through holistic support

- Offering mentoring support both during and after hours
- Reducing isolation from community upon returning from employment
- Assisting with financial management and individual responsibility amongst community pressures
- Linking employees with service providers

Dean Liebelt, Business Advisor
Regional Development Australia Far North, SA

3:00 Roundtable discussions

3:30 Afternoon tea & networking

4:00 Bringing services TO communities for long term uptake & broader opportunities

- Teaching communities how to access and benefit from multiple services through face-to-face consultations
- Bringing a range of services together in the one forum
- Improving employment opportunities through uptake of basic services
- Improving outcomes through increasing community self-determination

Rhonda French, Community Program Officer
Aboriginal Affairs NSW, Office of Communities
NSW Department of Education and Communities

4:40 Filling service delivery gaps with client-centred approaches

- Going beyond traditional governance models to ascertain the 'real' problem with local services
- Providing a voice for youth and those in crises for equitable service delivery
- Re-engaging disengaged youth to increase aspiration and utilisation of services

Cole Sawka, Outreach Worker
Bundji Bundji, VIC

5:20 Chair's closing remarks & close of conference

Early booking discounts apply – the earlier you book the more \$\$\$ you save

Workshops

Monday 28th November, 2011

Thursday 1st December, 2011

Partnerships for integrated service delivery

Pre-Conference Workshop A
Monday 28th November, 2011
9:00am – 4:00pm

Effective service delivery is crucial to 'Closing the Gap' in Indigenous life outcomes.

Gathering Place Health Service Ltd is an organisation dedicated to delivering innovative programs to the local Indigenous community. The organisation has been successful through its innovative approach to service delivery; essentially a 'gathering' together of health and other services in partnership with numerous mainstream organisations.

This unique and highly practical workshop will provide you with the information, inspiration and motivation required to utilise the Gathering Place Health Service's proven techniques to improve your own linkages.

By attending, you will learn:

- About the Gathering Place Health Service – how one woman's vision has materialised in eight years from one worker to 43 professional staff
- About the Gathering Place Health Service's method of service delivery – the gathering together of mainstream and Indigenous service delivery, and utilising best practice and merit employment principles (i.e. best person for the job, irrespective of race)
- How to network, develop and maintain relationships across an array of service providers
- How to generate support from government and philanthropic organisations
- An exploration of the Gathering Place Health Service's Healing Program and how it has improved health and justice outcomes for Indigenous people in the West of Melbourne
- The legacy of activist William Cooper and how it has inspired the work of the Gathering Place.

About your workshop leaders:



Colleen Marion
Founder/CEO
Gathering Place Health Service Ltd, VIC

Colleen is a Bidjara woman from Augathella in south west Queensland

Abe Schwarz
Gathering Place Health Service Ltd, VIC

Liz Hill
Healthcare Manager
Gathering Place Health Service Ltd, VIC

Corinne Seibel
Chief Executive Officer
Westgate General Practice Network

Nihal Samara
General Counsel and Legal Director
Kaizen Synergy

Partnerships for community development

Post-Conference Workshop B
Thursday 1st December, 2011
9:00am – 4:00pm

The 'Clean Slate without Prejudice' program, developed by community pioneers Shane Phillips and Redfern Local Area Commander, Luke Freudenstein has reduced robberies by 200, an offence predominately committed by Aboriginal youth.

This workshop will illustrate the strong relationships developed between police and the Aboriginal community in Redfern which have substantially reduced crime, recidivism and incarceration, whilst improving aspiration and empowerment of Indigenous people in the local area.

Police relationships with youth and their mentors, along with programs outlining consequences has also prevented young people from incarceration and brought relationships between police and the Aboriginal community to their best yet.

In this workshop delegates will learn how to:

- Develop/strengthen relationships with the local Indigenous community
- Achieve trust, respect and rapport with youths and Aboriginal elders
- Overcome 'us and them' barriers between police and community and instead work together for healthy communities
- Engage both community and authorities in sporting and cultural activities to strengthen intercultural relationships
- Identify youths to develop as mentors who then become role models for others in the area
- Become a community leader to influence and gain buy-in for corporate, government and philanthropic support
- Reduce crime and create safer, happier communities through partnerships

About your workshop leaders:



Luke Freudenstein
Superintendent, Local Area Commander
Redfern Police, NSW

Luke has been a police officer for 30 years and a detective for 26 years. During this time he has had extensive experience in working to reduce crime and improve community morale. He has been in a Superintendent role for six years and the Commanding Officer within Redfern for the last three years.



Shane Phillips
CEO
Tribal Warrior Association Inc.

Shane Phillips is also a Founding Director of the Australian Indigenous Chamber of Commerce. Shane has a long history of working to empower disadvantaged Indigenous and non-Indigenous people through organisations such as the Tribal Warrior Association Inc.

Roy Smith
Aboriginal Youth Mentor

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